

# ECE AND KŌHANGA REO SURVEY 2022

Response rate: 111 out of 171 centres



## Quality Customer Service

95% of centres are satisfied to very satisfied with our team in resolving queries and concerns.



## Average Yearly Attendance

# 70-80%

in the majority of our centres



## First Light Bolognese Sauce & Pitango Soup are our **least liked** food products

We are currently looking to improve products or provide alternative options.

## Easiyo Yogurt is our **most liked** food product

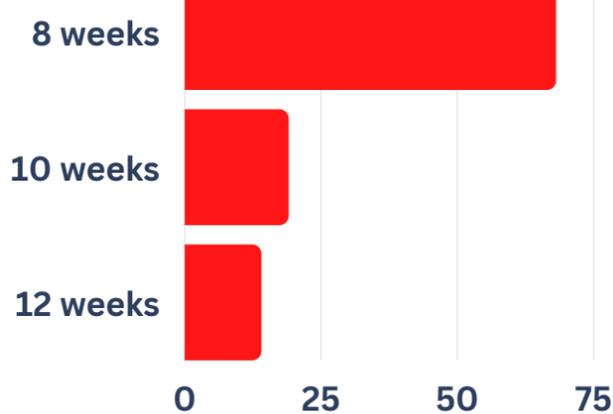


**Centres would like more options:** Dairy free, low sugar, wider range of flavours. Forest fruit flavour disliked.

## Jackets

# 9 out of 10

Centres are very satisfied with jacket sizing, quality, availability, and distribution timing.



## Menu Cycles



## Dry and Warm Feet

90% of centres are satisfied to very satisfied with **ECE shoe** sizing, quality, availability, and distribution timing.

## Gumboot sizing, quality, and distribution

# 80% Satisfaction

**12%** of our centres are dissatisfied with stock availability.

## Centres are saying...

"KidsCan is making such a positive difference in the lives of our tamariki and their whānau/families. Eating healthy kai has strengthened the learning abilities of our children here, creating a positive impact on their later schooling years."

"Our Kohanga are involved in helping our community and we have so many in motels and struggling because of raising costs, therefore helping our whānau with mokopuna lunches has shown a drastic change for the good because otherwise you would not see some mokopuna until pay days for the whānau."

"We realise how fortunate we are to be part of this amazing programme and the benefits for our childrens regular attendance and giving them a healthy option for the food that they consume."